

December 3, 2019 (Updated)

FREIGHT DETENTION POLICY

Due to increased Federal restrictions based upon new ELD (Electronic Logging Device) Rules that limit carriers to specific driver available hours include both actual drive time and dock time for carriers dropping off (and/or) picking up at a specified location, Wieland Chase, LLC is updating its FREIGHT DETENTION POLICY effective beginning April 1, 2018.

Freight (Rod Delivery / Scrap Pick Up) Time Allowance: 1.5 hours allowed for (each) Rod Delivery or Scrap Pick Up at any customer location (Maximum 3 hours allowance to unload and load).

Third Party Scale Weight Detention: For customer requiring a third-party weight verification, the timeframe must fall within the (1.5) hour loading allowance or (3) hour maximum allowance otherwise may be subjected to additional detention fees.

Notification: When detention charges are incurred Wieland Chase will notify the customer by e-mail within (1) business day after notification from the freight carrier that a detention charge has been established. Delays in communication of detention charges does not negate required payment of charges.

Charges: \$80.00 / hour charge to customers exceeding the time allowance limit.

Billing: Wieland Chase will provide the specific date, amount of detention time, amount of charge, and reason for detention on the detention invoice.

The (1.5) hour allowance for delivery or pickup (prior to detention charges) will continue to put pressure on organizations like Wieland Chase and its valued customers to better improve its processes and efficiencies, and keep overall freight costs down. Please let us know how we can assist you along with our resources to help you in this endeavor.

Best regards,



National Sales Manager
Wieland Chase

